

Google Chrome Won't Display PDF files: Fix

Several users have reported an issue in which Google Chrome will not display Adobe PDF files in the browser. Users experiencing this problem may receive the error message: "The Adobe Acrobat/Reader that is running cannot be used to view PDF files in a Web Browser. Please exit Adobe Acrobat Reader and exit your Web Browser and try again."

Fix

This problem can generally be easily fixed by copying the Adobe PDF plug-in to the Google Chrome Plugins folder. You may need to create the Plugins folder yourself if one does not already exist. Follow these steps:

1. Go to Program Files\Adobe\Acrobat(version number)\Acrobat\Browser
2. Copy the file nppdf32.dll
3. If you are using Windows XP, go to C:\Documents and Settings\(\username)\Local Settings\Application Data\Google\Chrome\Application\(\Version Number)\. If there is not a Plugins folder there, create a new folder with the name "Plugins." Paste nppdf32.dll into the Plugins folder. Quit and restart Google Chrome and retry PDF access.
4. If you are using Windows Vista or Windows 7, go to (\username)\AppData\Local\Google\Chrome\Application\. If there is not a Plugins folder there, create a new folder with the name "Plugins." Paste nppdf32.dll into the Plugins folder. **Quit and restart Google Chrome** and retry PDF access.

Failing the above, **use an alternative reader**. One good choice is the free [Foxit Reader](#). It tends to use fewer resources than Adobe Reader, and works well in Windows 7.

Or

De-Select Chrome PDF reader

- Open any pdf.
- Click Edit (in the top toolbar.)
- Click Preferences
- Click Internet from left-hand Categories menu
- De-Select Display PDF in Browser

Advantage to this approach is that one can close chrome, but pdf's will stay open.

Unlike most browsers, Chrome has a built-in PDF viewer. You can learn more about it in the help article and blog post in my references.

You can now print and save all PDFs by right-clicking on the PDF and selecting "Print" or "Save as." This is especially helpful for PDFs embedded in frames onto another webpage.

You can usually print and save PDFs by going to Wrench > Print or Wrench > Save page as, however if you have any difficulty (saved files are corrupt, only portions of your page get printed) try right-clicking on the PDF and taking action from there.

To disable the Chrome PDF viewer and revert to Adobe Reader, follow vasa1's steps:

1. Type "about:plugins" in the address bar (without the quotes)
2. Hit enter
3. Click on details (near the top right)
4. Disable "Chrome PDF Viewer" and enable the Adobe one

De-Select Chrome PDF reader

- Open any pdf.
- Click Edit (in the top toolbar.)
- Click Preferences
- Click Internet from left-hand Categories menu
- De-Select Display PDF in Browser

Advantage to this approach is that one can close chrome, but pdf's will stay open.

Submit a PDF form in Chrome

Google Chrome version: 8.0.552.224

Operating System: Win XP

Built in PDF viewer allows me to display a PDF form and fill out the fields, but will not allow me to submit the form. Clicking the submit form button does nothing. Action on button is standard PDF submit form function.

This bug has been reported to Google Chrome – see above to de-select-disable Google Chrome and enable Adobe.